

C5 Alliance is a friendly, ambitious and progressive company, with the delivery of technology for positive impact at the heart of everything we do. We recruit likeminded people who work and learn together to deliver professional technical and support services to multiple clients.

Nurturing technical excellence is a core factor of our success. We develop this through generous training and conference budgets to keep you at the top of your game, whilst our culture of collaboration gives you the opportunity to mold your career path alongside the Channel Islands' leading technology experts.

These are the principles that drive how we live and work at C5 Alliance:

## **Be Original**

We are always interested in new approaches to problem-solving and people who think innovatively.

## **Be Collaborative**

We expect our teams to work together and care about the whole organisation.

## **Be Entrepreneurial**

We value creative ideas, but they also need to have a commercial benefit to our business and clients.

## **Be Positive**

We look for people who drive positivity to produce solutions and outcomes that benefit our clients, ourselves, our colleagues and our industry.

## **Make an Impact**

We believe that everything you do should have a clear objective to change things for the better.

# 1. Job Title:

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Citrix Architect

## 1.1 Department:

Professional Services

## 1.2 Location:

Jersey: 25 Esplanade

## 2. Job Description

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### 2.1 Job Purpose

The role will require active involvement in the planning, management, development and implementation of projects within the Professional Services team. The individual will be working with multiple clients across a wide technology stack to deliver professional solutions and support services at an advanced level. The role will require engagement at all levels of a project lifecycle including initial client consultancy, scope writing and technical delivery.

### 2.2 Key results areas

- To support the design, development and delivery of Citrix solutions on customer data either as part of an overall team or working under own supervision.
- To apply experience, logical common sense and pragmatism in order to understand and address business requirements with appropriate technology choices.
- Taking accountability and responsibility for delivering consistently professional grade work to targets and on budget with a high level of professionalism.

### 2.3 Main Activities

- Presenting solutions in written or oral reports
- Helping clients with change management activities
- Designing, testing and installing new system platforms
- Preparing documentation and presenting progress reports
- Organising training for users and other consultants
- Involvement in sales and support, and where appropriate, maintaining contact with client organisations
- Identifying potential clients and building and maintaining customer relationships
- Helping to develop the skills of other members of the team.

## 3. Candidate Specification

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### 3.1 Skills and Experience

The ideal candidate will have a proven track record of implementing solutions across many of the following technologies and specialise in at least one and hold current certifications:

- Must have deep technical knowledge in Citrix XenApp, Netscaler and XenDesktop
- Will be responsible for designing and implementing Citrix technology based solutions for the customer
- Must have demonstrable hands on Experience as a Technical Architect
- Has experience of engaging in IT strategy for Citrix Technology with the customer
- Experience of engaging with Customer Senior Technical Management
- Deployed Citrix XenMobile in line with a customer MAM/MDM solution
- Exposure to NetScaler SD-WAN technology desirable
- Experience of cloud technologies

- Exposure to Virtualisation technologies preferably Hyper-V and VMware desirable
- Rapidly establish credibility with clients through effective communication of technical knowledge
- Demonstrated technical and delivery expertise to meet deadlines and create effective deliverables
- Strong command of professional communication skills (written, oral)

## 3.2 Certifications

### Essential

- CCP-V

### Desired

- CCP-M
- CCP-N

## 3.3 Attributes

- Positive customer service attitude
- A collaborative approach and the ability to communicate effectively
- Can work equally effectively independently or as part of a project team
- Effectively manage deliverables with minimal oversight from senior management
- Proactively seeks to effectively coach and mentor; regarded and sought by more junior staff as a coach and mentor
- Motivated to keep abreast of changing technologies and ability to articulate these to both peers and clients
- Entrepreneurial spirit, taking a proactive, problem-solving approach to working
- A desire to make an impact and the ability to deliver